

## Dear Valued Customer

Please be advised that contrary to a malicious message circulating on social media, Steward Bank has no plans to restrict, freeze or limit customer transactions in any form and for any period as suggested. Whilst we have experienced some intermittency with our RTGS platform due to an increase in the volume of transactions being processed, all our platforms are fully functional with our customers transacting as normal. Customers are advised to ignore this fake announcement and when in doubt contact the Bank through our contact centre.